

## **LA PROPANE / MARKET DEVELOPMENT ADVISORY BOARD 2011 REBATE PROGRAM**

### **I. Purpose**

The purpose of Market Development Advisory Board (MDAB) rebate program is to promote use of propane as a year-round energy source by offering rebates upon installation of a propane-fueled appliance in a new home or an existing home, provided proper documentation is provided and a safety inspection is performed. Both types of propane-fueled water heaters, tank and tankless, are included in this rebate program, as well as propane furnaces, propane dryers, propane gas logs and propane gas lights.

### **II. Availability of Funds**

- A. This program is funded through assessments paid by propane marketers. The MDAB will determine a budget allocation it deems sufficient to carry out the goals of the program (if the program is successful, the MDAB may elect to continue it.) Participating dealers should contact Louisiana LP Gas Commission (LPGC) or periodically check the website [www.LouisianaPropane.com](http://www.LouisianaPropane.com) to determine the adequacy of funding prior to implementing a campaign of widespread customer outreach. The program begins May 1, 2011 and will continue until May 1, 2012 or until funds are expended. Applications may be submitted up to 14 days after end date but purchase must be made on or before end date.
- B. For the 2011 Louisiana rebate program, the total number of eligible rebates shall be capped at \$300,000. The total number of rebates per marketer shall not be limited.

### **III. Eligibility**

- A. **Marketers:** Only Class I and IV Dealers who have completed a participation form and have been accepted into the program are eligible to participate. The program is designed for propane marketers and is not available to the public except through marketers, as they must complete the final inspection of the system. The marketer is responsible for documenting that an eligible installation has been performed, that all appliances have been correctly identified, and that a safety inspection has been completed. Marketers are responsible for submitting the completed rebate application to the LP Gas Commission for consideration; the rebate check will be issued and mailed directly to the Consumer.
- B. **Consumers:** Consumers may only receive a rebate through a participating dealer and must agree to the regulations and conditions on the application form, including allowing an inspection of the installation and agreeing not to modify or move the installation for at least one year following the installation.

### **IV. Eligible Installations**

- A. The program authorizes rebates of \$500 for propane furnaces, \$300 for water heaters, \$200 for propane dryers, \$100 for propane gas logs and \$100 for propane gas lights. New construction as well as existing constructions are eligible for the rebate. Natural gas to propane, electricity to propane or propane to propane conversions are all eligible. As long as the unit purchased is for use with propane and within a permanent residence, it is eligible for the rebate. Installations in non-permanent residential or commercial use are not eligible. Permanent is defined here as HUD approved and installed at least 1 year in current location. (Note: The intention is not that the unit must be installed for 1 year before applying for the rebate but that the unit is installed in a permanent location intended to remain in that location at least 1 year.)
- B. The installation must take place on real property located within the State of Louisiana.
- C. Eligible water heaters must be propane-fueled, either a storage-type rated at not less than 30 gallons water capacity or an instantaneous (tankless) type rated at not less than 50,000 Btu/hour input.

- D. Maximum rebate per location is \$1,200 over a 3 year period, in any combination of installations. One furnace, one Water Heater and two gas logs is one example. Only one rebate per appliance serial number.
- E. All installations are subject to audit by the Contractor and/or the LPGC.

## V. Compliance

- A. The Contractor will review each application individually and the LPGC will authorize final approval of all applications. Missing data or factual errors may delay or disqualify an application. Criteria for rejecting applications are as follows:
  - 1. Postmarked or delivered more than 30 days after inspection.
  - 2. Incomplete application: The marketer will be contacted to supply any missing information, such as missing signatures. Failure to submit missing items within 30 days of notification will disqualify application.
  - 3. False or misleading information: The LPGC reserves the right to suspend a marketer's participation in the program if it adjudges the applicant submitted false information or otherwise violated program rules. An applicant may submit an appeal in writing within 30 days of notification. Actions taken by the LPGC with respect to such appeals will be final.
  - 4. Purchase date of water heater must be on or after start date of program but before end date of program.
- B. Application: Rebates must be submitted on approved forms and applications to be considered on a first-come, first-serve basis according to receipt dates of complete and correct applications. Applications can be mailed, hand-delivered, electronic or faxed.
- C. Payment: LPGC may approve rebates subject to availability of funds. Applicants have no legal right or entitlement to receive rebates under this program, and receipt of a complete and correct application does not bind LPGC to approve payment of a rebate to any applicant. LPGC will process rebate applications promptly and send checks to the Consumer within 60 days of approval.
- D. A safety inspection, conducted by or on behalf of the participating dealer, must be conducted prior to submission of any rebate application. An appropriate safety inspection consists of an on-site inspection, including any necessary pressure tests, of an eligible installation by a propane dealer or a propane dealer's designated agent, for the purpose of verifying that the LP-Gas system, including all equipment, is or was installed in compliance with Louisiana safety rules.
- E. Complaints: Any person may file a complaint about an installation, an applicant, a propane dealer or another person regarding alleged violations of the rebate program rules. Complaints must be sent in writing to LA LIQUEFIED PETROLEUM GAS COMMISSION, PO BOX 66209, BATON ROUGE, LA. 70896.

For additional information, call, write or e-mail:

Louisiana LP Gas Commission  
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